**NAGANJANEYULU YADLAPATI**

**Lead QA Automation Tester**

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**PROFESSIONAL SUMMARY: Having 18+ years** of experience in IT as Quality Analyst in different roles. To secure challenging position with an Organization as Quality Analyst where I can use and develop my skills and experience to influence and innovate the Organization.

* Experienced in analyzing and automation development and to be a part of requirement gathering team in facilitating improvement in applications, planning and building effective environments.
* Experience with Cross Browser compatibility testing using IE, Chrome, Firefox and safari.
* Expertise in Maintaining, supporting and troubleshooting applications and fixing bugs.
* Good understanding of various automation components and features available in Robotics Products. Understands development and Testing methodology and lifecycle.
* Extensive Experience in Test Design, Test Case Preparation, Building Business Components.
* Experience in RESTFULL webservice Testing using Rest Assured framework java, validated JSON formatted data , different http status code like 200,201,400,415,500 etc..
* Quick learner with the ability to grasp new technologies
* Currently managing the team of 8 members
* Involved in Integration system testing and regression testing
* Flexible enough to adapt new environments
* Followed an extremely light and efficient agile process, easy and fast, to prioritize among projects and manage a program in an agile manner.
* Taken care of Regression Testing Execution Cycles across multiple Testing phases, Releases and Emergency CRs.
* Multi-cultured Team Player with complete flexibility to work independently as well as in a team and have quick grasping capabilities to work with newly emerging technologies.
* Good communication, interpersonal and quick learning skills with proven ability to adapt to different project environments.
* Having Good experience in Jira and Quality Center for logging and tracking defects.
* Have received certification in QTP9.0 from HP-Mercury
* Exposure to Postman, Swagger and Micro Services
* Have received certification in ‘Salesforce.com certified Administrator’
* Have received certification in Scaled Agile Framework (SAFe)
* Certified UiPath Advanced developer
* Have received certification in AWS Certified Solutions Architect - Associate

**CERTIFICATIONS:**

* Certified AWS Certified Solutions Architect - Associate
* Certified UiPath Advanced developer
* Certified in SQL Server
* Certified in QTP9.0 from HP-Mercury
* Certified in Salesforce.com certified Administrator
* Certified in Scaled Agile Framework (SAFe)

**EDUCATION:**

* Master of Computer Applications from Visveswaraiah Technical University, Belgaum, Karnataka India- 2001.
* Bachelor’s in computer science from Acharya Nagarjuna University, Guntur, India- 1997

**TECHNICAL SKILLS:**

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| --- | --- |
| Programming Skills: | UI path, VB Script, Java Script, .Net, VB.Net |
| DBMS: | Access, Microsoft SQL SERVER, Oracle |
| IDE tools | Elipse, Visual studio 2010/2013/2015, SQL Server Management Studio Visual Basic 6.0 |
| Tools: | Jira, HP Quality Center, ALM, Selenium, Microsoft Word, Excel, Access, PowerPoint, Outlook, SOAP UI, Postman, Swagger, REST Assured |
| Concepts: | OOD (Object Oriented Design), OOP (Object Oriented Programming) |
| Clouding Technologies | AWS services (EC2, S3, RDS, Dynamo DB , Route 53 SES, SQS), Terraform, Git, GitHub, Jenkins |

**WORK EXPERIENCE:**

**Client: Signet Jewelers Akron, USA**.  **Apr2023 – Till Date**

**Role: Sr. QA Team Lead,**

**Roles &Responsibilities:**

* Analyzed stories in the product backlog and iteration backlog and participated in grooming sessions to prioritize the user stories.
* Done API testing using Postman tool for the Credit Hub application.
* Participated in all sprint meetings like Planning, Daily Stand-up, Review and Retrospective meetings.
* Participated in Dev de-bugging calls to reproduce the logged defects.
* Authored Test Scenarios for Store +Native iPad application, POS Systems and Mobile POS devices.
* Performed validations on POS systems on various flows like completing a sale, adding Promotions, Split-tender methods, Gift Cards and Sold for and Retails Prices.
* Performed validations on Sales, Returns, Exchanges and Replacements on same store and different store transactions.
* Verified refunds with Return Policy Days and Exchange Policy Days.
* Created Trade-In evaluations and completed sales with Trade-In discounts.
* Performed validations on eReceipts, Sales Slips and Laser Printers for various transactions.
* Validated Print Tank Reports and Employee Standard Reports.
* Performed validations on Warranties, Repairs, scanning QR Codes and Barcodes.
* Completed Sales and performed Returns on the Sales Slip in GUI and CHUI POS screens.
* Experienced in validating various payment methods such as Credit cards, Debit Cards, Gift Cards, Lease Programs, Cash Payments and using Account Cards.
* Experience in Installing required drivers and set up the network IPs for Test & Production Stores.
* Experience in POS Registers/Monitors/Server, Kiosk, Network Switches, Scanner, EMV, PED/PIN, Printer, Cash Drawer.
* Processed efficient and accurate cash, check, credit and debit card payments using Point Of Sale (POS).
* Experienced in updating Point of Sale (POS) version whenever the team deployed a new build with enhancements.
* Involved in executing SQL queries and PL/SQL procedures, functions, and packages for backend.
* Performed Database validation using SQL and tested results against test data to validate the system functionality.
* Performed Functional, Negative, Positive, Integration, Regression, End to End and User Acceptance Testing in the POS Systems.
* Uploaded the Test Cases to Jira using Zephyr.
* Raised issues in Jira and monitor the defects raised during sprint and follow up the defects up till all are fixed during the sprint.
* Seeks to continuously improve test processes (Root Cause Analysis, Correction and Preventions
* Implement critical knowledge transfer and communication processes with all teams
* Test Management – Ensure effective and efficient application of test processes and tools using techniques such as White box, Grey Box, Black box, Test-to-Pass, Test-to-Fail and automation
* Continuous Improvement – Help define, improve and implement test processes and tools
* Responsible for management and coordination of all testing activities on assigned projects including definition of testing approach, test effort estimation, progress and status reporting, training and education on QA processes and tools
* Providing continuous review and recommendations for improvement of processes related to status reporting/dash-boarding and QA

**Client: Intrado/ Walmart, Bentonville, AR, USA**. **Nov2019 – Mar2023**

**Role: Senior Quality Analyst / Automation Tester**

**Responsibilities:**

* Reviewed Business Requirement Documents and Technical Specification document.
* Performed manual testing and reported defects in Jira and responsible to Keep track of them.
* Created Functional Test Cases and test Data for complex self-checkout system by reviewing business documents. Constantly Participated in Client calls to make sure we all are on same pace.
* Developed test plan for testing the application after analyzing system specification document.
* Responsible for creating and maintaining automation acceptance test suite using Selenium. Also responsible for converting automation scripts to new framework using Selenium WebDriver, Java and Junit.
* Reviewed design change documents and update test cases and test data accordingly.
* Developed the Test Cases handling design Test steps and associated the corresponding requirements.
* Done API testing using REST Assured.
* Performed build acceptance testing and smoke testing using Cucumber automation tool.
* Conducted weekly offshore meetings to identify manual test cases that can be translated into Gherkin (Cucumber) and sent to the automation team.
* Integrated with Continuous Integration tools Jenkins for running test on nightly basis automatically.
* Performed SOA testing for Payments API's using SOAP UI and Java framework for Web Services testing.
* Tested request and response XML's based web services interfaces using SOAP UI.
* Involved in preparation and execution of test scripts using JMeter and SOAP UI tool to perform Web Services testing racked, Detected and Reported bugs using Quality Center.
* Tested the reports by querying in the database through SQL statements.
* Followed a methodical, organized, and detailed process to find, log, and track bugs through the system; identifying problems quickly to help ensure prompt corrections. Verified fixes and run regression tests.
* Made recommendations on how to improve quality and reliability by documenting test results and recommendations.

**Environment:** Java, Selenium WebDriver, Cucumber, REST Assured, JMeter, Junit, Jira, SOAP UI, Jenkins, SQL, Eclipse, XPath, HTML, CSS, Java Script, Quality Center, IE, Firefox, Chrome, WebLogic, Oracle, Windows, UNIX.

**Client: West Corp, Bangalore, India. Feb2011 – Oct2019**

**Role: Senior Quality Analyst / Automation Tester**

**MetraTech Billing System:**

InterCall is the largest service provider in the world for conference communication services. InterCall’s conferencing solutions enable businesses to conduct meetings over the phone, web and video. The Online billing system generates bills for all the conferencing services (audio, video and web) offered by InterCall to all its clients (External as well as internal).

**Responsibilities:**

* Prepared detailed test cases by understanding the business logic and user requirements for manual and automated testing.
* Based on Functional Requirement Specification and Technical Requirement Specification Test cases are prepared.
* Performed Regression Testing using QTP to assure that fixes are working fine and not creating another issue.
* Performed Integration Testing, Data-driven Testing, Regression Testing, and System Testing.
* Identified software defects and interacted with developers to resolve issues using HP ALM.
* Executed automated QTP regression suite through Quality center and updated the QTP results automatically
* into QC for every release.
* Created various UFT scripts using descriptive programming, user-defined functions, checkpoints, etc.
* Developed User Defined Functions to support automated scripts using UFT.
* Descriptive programming, ordinal identifier, and Regular expressions to identify dynamic Objects.
* Worked on Subscriptions, Account Receivable (AR) and Account Management module of billing system.

**Client: TCS/ Microsoft, Hyderabad, INDIA. Nov2004 – 2009**

**Role: IT Analyst**

The main objective of the OSSD 3.0 (**Office System Solution Directory**) is to improve both partners and end user experience using the application. The improvement will allow partners to have more unified profiling experience by integrating with UPP and to more effectively advertise their solutions using better profiling questionnaires, and to reach the target audience more broadly by better relating their solutions to references and use scenarios.

**Responsibilities:**

* Prepared Test plan for using Business requirements document and Functional requirements document of the system.
* Prepared Test cases for OSSD Change Requests
* Prepared Test plan Document against Onboarding Process
* Performed Thorough System testing on the application
* Performed Testing of the Application on Pre-production and production Environment
* Extensively Used Product studio for logging bugs
* Performed Regression testing on the application
* Prepared Test summary report after every shakeouts and submit it to the managers
* Send a weekly report to the Test Manager
* Interacted with onsite team, successfully tracked the issues and solved them.
* Have done localization testing for Solution Directory ( which is sub application of OSSD)
* Have participated in performance tuning of stored procedures by using SQL Profiler.
* Done load testing for this application by using Microsoft internal tool “Application center Test” (ACT)
* Used Product Studio tool which is Microsoft internal tool for writing test cases and for logging and tracking bugs